



USER DASHBOARD

Updated on April 3, 2018, 09:44 AM

The user dashboard is an applet that contains a device user's most commonly used features in one place. It initially includes functions giving the user access to their Call History, Voicemail, VoIP Settings, and Profile settings. This functionality can be extended further by adding widgets to it that are specific to other features of the account or the user.

For the dashboard to be accessible by the user, they must have proper setup in place. This includes..

- The Dashboard Access Role must be enabled for the user.
- The user must have a device user associated with their portal credentials.
- Once this criteria is met, the user will be able to access the dashboard via Top Menu or Home screen Icon.

MY DASHBOARD

CALL HISTORY

VOICEMAILS 3

RECORDINGS

Call Center

FIND ME FOLLOW ME SAVE OT.O.D.

TYPE	DEVICE NAME	SECOND TO RING	RING DEVICE
	Matt Boone	●●	15s <input checked="" type="checkbox"/>
	Matt Boone Mobile App	●●	15s <input type="checkbox"/>

QUICK CALL

DEVICE: Matt Boone

TO #: ###-###-#### Recent Calls \ Call Settings

CALL

COMPANY DIRECTORY

NAME	MAILBOX	EXT #
999	n/a	999
Abdullah Herrera	126	126
AC Slater	410	410
Alshon Jefferie	120	120
Barackkkkkk Obama	12	12
Bernie Genzano	106	106
Bird Person	20	20
Blizzard Carrol	107	107
		113

RECORDINGS

Start Date

ACTIONS

There are no call recordings.

VOICEMAILS

Page 1 of 1 (3 Recordings)

ACTION	TIME
	06/15/17
	0:00 / 0:30
	06/15/17
	0:00 / 0:02
	06/15/17
	0:00 / 0:03

Dark Theme

Atlas

- MY DASHBOARD
- CALL HISTORY
- VOICEMAILS
- RECORDINGS
- CALL CENTER

FIND ME FOLLOW ME **SAVE** **O.T.O.D.**

TYPE	DEVICE NAME	SECOND TO RING	RING DEVICE
	Matt Boone		15s <input type="checkbox"/>
	Boone SoftPhone		15s <input type="checkbox"/>

RECORDINGS

Start Date

End Date

Search

ACTIONS	DATE	To (Dialed)	From (Caller ID)
User lacks required call recording permissions.			

QUICK CALL

DEVICE: Boone SoftPhone Recent Calls \ Call Settings

TO #: ###-###-####

VOICEMAILS

Folder: New

Page 1 of 1 (0 Records) You Have 0 New Voicemails

ACTION	TIME	NUMBER	CALLER
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Find Me Follow Me

Here you can control your personal ring strategy for all your devices. This includes time-based routing; after-hours calls can be routed differently than calls to you during business hours. Check out your device registration status at a glance.

FIND ME FOLLOW ME **SAVE** **O.T.O.D.**

TYPE	DEVICE NAME	SECOND TO RING	RING DEVICE
	Matt Boone		15s <input checked="" type="checkbox"/>
	Matt Boone Mobile App		15s <input type="checkbox"/>

Company Directory

Comprehensive list of all users and virtual extensions in your account. This allows for a quick lookup of users' extensions in your account and their associated mailbox numbers.

COMPANY DIRECTORY		
NAME	MAILBOX	EXT #
999	n/a	999
Abdullah Herrera	126	126
AC Slater	410	410
Alshon Jefferie	120	120
Barackkkkkkk Obama	12	12
Bernie Genzano	106	106
Bird Person	20	20
Blizzard Carrol	107	107
Brandy Earley	113	113
Brians test	n/a	212
Brian Testing	222	222
Carson Wentz	116	116
Christian Eriksen	170	170
Cody Dog	108	108
Conference Rudy	n/a	900
Cooper House	114	114
Cory Matthews	412	412
Dan Marino	115	115
Device User for mailbox	950	950
Donald Trump	10	1000

Dynamic CID List

A nice reference sheet of all the dynamic CID codes in your account. Don't have dynamic CID? Ask your account representative about it and increase sales performance!

DYNAMIC CID LIST	
PHONE NUMBER	*CODE
(484) 838-7070	*2485

Vocemails

Easy management of your voicemails. Messages are time stamped, and include the from name and number. Stream messages, mark as new, mark as saved, and delete messages.

VOICEMAILS

Folder: New

Page 1 of 1 (3 Records) You Have 3 New Voicemails

ACTION	TIME	NUMBER	CALLER
	06/15/17 01:03 PM	103	Sophie Genzano
0:00 / 0:30			
	06/15/17 01:00 PM	112	Rigsby Winther
0:00 / 0:02			
	06/15/17 12:59 PM	(484) 885-7785	BOONE MATTHEW
0:00 / 0:03			

Call History

Never lose that number! Here you will see your personal call history. You can even take notes about your calls for easy references and details about the call!

CALL HISTORY

06/14/2017 06/15/2017 Search

Page 1 of 1 (3 Records)

DATE	FROM	TO	DURATION
Jun 15th 1:22PM	BOONE MATTHEW ((484) 885-7785)	Bayern ((315) 690-4032)	00:20
Jun 15th 1:05PM	Bayern ((844) 671-2847)	(484) 885-7785 ((484) 885-7785)	00:13
Jun 15th 1:00PM	Bayern ((844) 671-2847)	(800) 266-2278 ((800) 266-2278)	00:29

Quick Call

Simply enter the telephone number you want to dial, select the device you want to call from, and click call. Our system will then call your device, and when answered, will be connecting you to the number you wanted to dial! Prefer to click2call? Ask your account representative about our chrome browser plugin!

QUICK CALL

DEVICE: Matt Boone [Recent Calls \ Call Settings](#)

TO #: ###-###-####

Recordings

Review call recordings right on your dashboard! You can lock, delete, stream and download the recordings right from here. Remember, you can only see recordings that you have permission to see! Interested in call recording? Contact your account representative!

RECORDINGS [x] [-]

04/01/2017 05/31/2017 Search [Q]

Page 1 of 2 (13 Records) >

ACTIONS	DATE	To (Dialed)	From (Caller ID)
 	May 08 2017 03:45:16 PM	(484) 885-7785 (Bayern)	(302) 364-6694 (BOONE MATTHEW)
▶ 0:00 / 0:20 [progress bar] [speaker icon] [volume slider] [download icon]			
	May 08 2017 03:42:49 PM	(484) 885-7785 (FC BAYERN)	(302) 272-9285 (BOONE MATTHEW)
 	May 03 2017 04:36:23 PM	(484) 885-7785 (BOONE MATTHEW)	(302) 505-1289 (BOONE MATTHEW)
▶ 0:00 / 0:03 [progress bar] [speaker icon] [volume slider] [download icon]			
 	May 03 2017 04:34:27 PM	(484) 885-7785 (BOONE MATTHEW)	(302) 505-1289 (BOONE MATTHEW)
▶ 0:00 / 1:08 [progress bar] [speaker icon] [volume slider] [download icon]			
	May 03 2017	(215) 987-4500	(302) 505-1289

VoIP Settings

Update your voicemail settings and inbound call logic such as caller ID prepends, no answer and busy routes, and FMFM.

EDIT VOIP SETTINGS

USER INFORMATION

VoiceMail: ON OFF Matt Boone

VoiceMail to Email: ON OFF

Additional Emails:

CALL LOGIC

INBOUND CALLS

Reset Caller ID: NO YES

Prepend Caller ID:

Find Me Follow Me: OFF ON

Seconds to ring:

Not Registered:

*Busy Route:

*No Answer:

OUTBOUND CALLS

No special characters are permitted.

*On Net Caller ID Name:

*On Net Caller ID Number:

Off Net Caller ID Number:

DEVICES

Add Another Device: Use Existing Add New

TYPE	DEVICE NAME
	Matt Boone
	Matt Boone Mobile App